



Choose the Option That's Best for You

When you pay your energy bills, you've got the power to pick the billing and payment option you like best: You can pay your bill, sign up for, turn on and turn off services, request a copy of a bill, view account data, change a billing address and check usage history — all online. You can use MasterCard or VISA debit or credit cards to pay by dialing toll-free **1.866.PAYCIPS** (1.866.729.2477), or, by going online. The outside vendor handling this service — SPEEDPAY — charges a convenience fee for each transaction. If you prefer to avoid large fluctuations in your monthly bill amounts, sign up for Budget Billing. You can also streamline your payment process and save time by using Direct Pay — your monthly bill payments will be taken directly out of your checking or savings account.



Consumption UP — *New Appliances Eat Energy*

Energy demand grows one to two percent per year in Ameren's service area. The U.S. Energy Information Administration (EIA) predicts that total U.S. electricity use will rise by more than 40 percent

between 2000 and 2025. Why? We've added

home office equipment, telecommunications gadgets, security controls and home entertainment systems.

The EIA conducted an energy consumption survey in 1978, 1987 and 1997. Here's what they found:



Appliance use accounts for two-thirds of all electricity consumed — with most of the power going to keep air conditioning and heating systems, refrigerators and lights running. That's nothing new. So what are we doing differently now — compared to then?



<u>In U.S. homes:</u>	<u>1978</u>	<u>1997</u>
Microwaves	8%	83%
Dishwashers	35%	50%
Clothes dryers	59%	71%
Personal computers	0%	35%

The following 10 product types are projected to account for 60% of forecasted miscellaneous growth in consumption by 2010: torchiere lamps, color televisions, dehumidifiers, security systems, compact audio systems, microwave ovens, projection televisions, satellite systems, pool pumps and home computers. And worse yet, 20 percent of electricity consumed in homes is consumed by appliances in standby mode — the audio systems, televisions, cable boxes, personal computers, VCRs that are on — sometimes all the time.

Winter Storms — *Be Prepared!*

Winter weather can cause power outages — sometimes lengthy ones depending on the severity of the storm. So get ready. Develop your own special "storm kit." Store it in a secure, centrally located place. Make sure everyone knows where to find it. Here are some items for that kit:

- Emergency telephone numbers
- Flashlights and fresh batteries
- Battery-powered radio
- Battery-powered or wind-up alarm clock
- A supply of bottled water (one gallon per person per day)

- Non-perishable foods that don't require heating
- Blankets, bedding or sleeping bags
- First-aid kit and medications
- Hand-operated can opener
- Special items for infants, the elderly or family members with special needs
- Hand tools such as a screwdriver, scissors, duct tape, plastic utensils, paper plates, waterproof matches, household bleach
- Identification and copies of important family documents





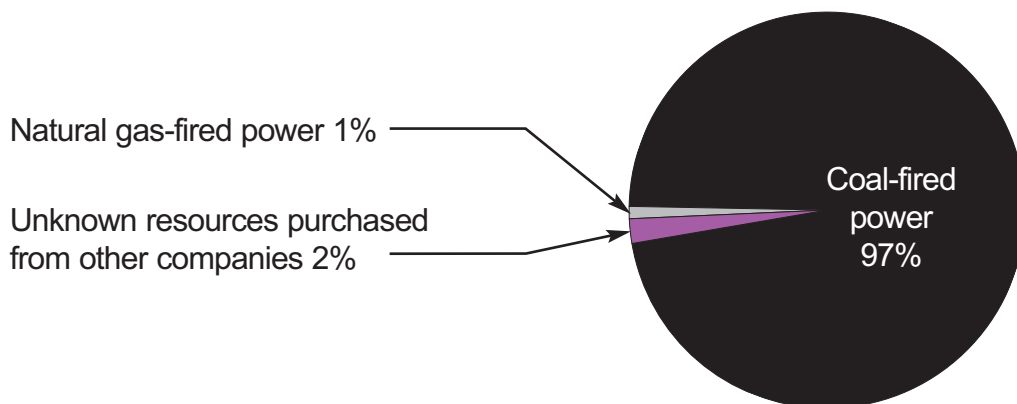
Replace Those Old Appliances with **ENERGY STAR®**

Want to save energy? Then look for the ENERGY STAR label. Refrigerators account for about 20 percent of household electricity use, so choosing an ENERGY STAR-qualified refrigerator means you'll be using a unit that requires about half as much energy as models manufactured before 1993. And ENERGY STAR-qualified refrigerators include the features you want.

Other energy savings come from replacing old cooling and heating equipment with more efficient, ENERGY STAR-qualified equipment. However, your home's heating and cooling equipment is part of a larger system. Heating and cooling your home efficiently can include properly maintaining your existing equipment, using a programmable thermostat, finding and sealing air leaks, tightening up ducts, and more.



Sources of electricity supplied for the 12 months ending September 30, 2005



Sources of electricity supplied for the 12 months ending September 30, 2005	Percentage of total
Biomass power	0%
Coal-fired power	97%
Hydro power	0%
Natural gas-fired power	1%
Nuclear power	0%
Oil-fired power	0%
Solar power	0%
Wind power	0%
Other resources	0%
Unknown resources purchased from other companies	2%
TOTAL	100%

AVERAGE AMOUNTS OF EMISSIONS and AMOUNT OF NUCLEAR WASTE per 1000 kilowatt-hours (kWhs) PRODUCED from KNOWN¹ sources for the 12 months ending September 30, 2005

Carbon Dioxide	2,003 lbs
Nitrogen Oxides	1.76 lbs
Sulfur Dioxide	8.18 lbs
High-Level Nuclear Waste	0 lbs
Low-Level Nuclear Waste	0 ft ³

Footnote

¹ 2% of the total electricity supplied was purchased from other suppliers and the amounts of emissions and amount of nuclear waste attributable to producing this electricity is not known and is not included in this table.

Additional information on companies selling electrical power in Illinois may be found at the Illinois Commerce Commission's Web site (www.icc.illinois.gov).

AmerenCIPS Customer Service Numbers

Residential: 1.888.789.2477	Suspected gas leak: 1.888.789.2477	Underground locating (JULIE): 1.800.892.0123
Former AmerenUE Customers: 1.800.346.2477	TDD for hearing-impaired: 1.888.833.2477	Speed Pay information: 1.866.729.2477
Business: 1.877.426.3736		